

# MISSISSIPPI DIVISION OF MEDICAID

## Eligibility Policy and Procedures Manual

### **101.04.08     APPLICATIONS COMPLETED BY TELEPHONE INTERVIEW**

For some types of applications, a telephone interview is permissible. When a telephone interview is conducted, the application completed by the specialist will be mailed to the applicant for review and signature. The application file date is the date the application is received back in the regional office with the applicant's original signature, not the date the telephone interview was conducted.

### **101.04.09     RESIDENCE CHANGE DURING THE APPLICATION PROCESS**

If the applicant reports moving to another location within the state during the application process, the application must be completed by the first regional office, and if approved, transferred to the new location. If the application is denied, do not transfer the record until the person reapplies in the second location.

If the applicant reports moving out of the state during the application process, determine when the move occurred. If otherwise eligible, the applicant may be approved for Medicaid for any requested retroactive months through the month of the move. If the applicant would be CHIP-eligible, the application will be denied since CHIP eligibility is for a future month.

NOTE: If only some members of the applicant family are moving from the state, identify the adults and/or children who remain MS residents and handle their ongoing eligibility accordingly.