

MISSISSIPPI DIVISION OF MEDICAID

Eligibility Policy and Procedures Manual

101.07.07B **FAILURE TO PROVIDE REQUESTED INFORMATION**

❖ **Aged, Blind and Disabled Programs**

If the ABD applicant subject to 45-day processing has not fully responded to the DOM-309, Second Request for Information, by the due date and has not contacted the agency to request additional time as discussed above, the pending application will be rejected because of the refusal or failure of the applicant, after due notice, to take all necessary steps to enable the agency to establish his eligibility or ineligibility.

The MEDS denial notice must be documented in the comment section to advise the applicant of the specific information that is the basis for the denial. In addition, the case must be appropriately documented to support all of the actions taken.

101.07.07C **COMPLIANCE AFTER DENIAL**

If the ABD applicant subsequently provides all needed information to complete the application after the denial, but prior to or on the 45th day, the specialist will re-register the application in MEDS using the original application date and process the case based on the most recent application form. There is no requirement to re-interview the applicant or obtain an updated signature on the application form. However, if the information needed to complete the application has not been provided in full by the 45th day, a reapplication is required.

NOTE: If the ABD application is denied because the client did not appear for a required interview, the above procedures are not applicable and a reapplication must be filed.

101.07.07D **APPLICANTS SUBJECT TO 90-DAY PROCESSING**

Applicants, subject to the 90-day standard of promptness, will be denied at the end of the standard of promptness if they have failed to provide all required information.