



**AMENDMENT NUMBER FOUR TO RFP #20131025 – Release Date of 02/19/2014**

**RE: RFP #20131025 Implementation and Operation Services for the Mississippi Enterprise Solution and Fiscal Agent Services**

**Notice to Offerors:**

DOM was recently notified that information published in the Bidders' Library related to the current fiscal agent's call volumes and metrics was not comprehensive. Therefore, DOM hereby amends the Annual Call Volume information as follows:

YEAR	PREVIOUS PUBLISHED VERSION	AMENDED TOTAL CALL VOLUME
2013	No data provided	896,851
2012	197,818	1,102,747
2011	127,174	1,142,163

Should any questions arise, please contact the Procurement Officer, Tara S. Clark, J.D., at 601-359-4122 or [tara.clark@medicaid.ms.gov](mailto:tara.clark@medicaid.ms.gov).